



LIMITED LIFETIME WARRANTY

The parts listed below are warranted as follows, for the period of time specified*;

Original owner is entitled to free replacement of any part listed below that fails to operate properly under normal usage, or due to manufacturing defects. This does not cover damage due to forces of nature, natural disasters, theft, operator error, abusive over-firing or accidental damage. The reimbursement procedure, listed below must be followed.

EXCEPTION: The use of lighter fluid inside the Saffire Grill is detrimental to the ceramics and if used, will void the warranty.

20 Years*

Ceramics: ceramic bottom, ceramic top dome, ceramic fire ring, ceramic fire box

10 Years*

Stainless Steel Parts: Chimney top control, cooking grid, hinge, bands, cart (excluding casters) and ash door

1 year*

Metal Fire Grate

Lifetime ½ Price Warranty

Original owner is entitled to any replacement part at one half (50% off) the current Suggested Retail Price for any part that fails to operate properly. This includes parts damaged by operator error, accidental damage, forces of nature and natural disasters. Original owner must still be in possession of the grill and follow the reimbursement procedure listed below to receive the benefits of this warranty.

Reimbursement Procedure

To receive reimbursement of warranty parts, the following steps must be taken:

Contact the dealer that the Saffire Grill was purchased from and furnish;

- a. Serial number (located on back of hinge)
- b. Sales receipt (if warranty registration was not filed)
- c. Photos with explicit detail of the grill and failed part are acceptable if approved by the dealer and Saffire Grill Company.
- d. In lieu of photos, the actual grill or failed part must be presented.
(Transportation to or from the dealer may be the customer's responsibility as determined by the dealer.)

This warranty does not cover shipping, labor, or installation charges for the grill or parts.